**Contact**

Contact us for you quarries or visit us at---------------

Address:

**STAIRWAY’s holistic customer service**

**STAIRWAY**’s most efficient team of experts is happy to support you – making sure you are always up to date with the complete range of textile and apparel technology solutions. We are available for you through all channels.

The four cornerstones of our customer service are:

1. Honesty

2. Quality

3. Efficiency

4. Integrity

**Welcome note**

We do cordially welcome you to our company and are pleased to present you our product and service. As we have decades of comprehensive experience with the textile industry, we provide you hundreds of the latest technology-driven machinery and share our customers' feedback who have already installed our textile manufacturing machine in their facilities.

As a result, you can have confidence in us and we display to you our numerous happy customers. In addition, we proved ourselves as reliable, efficient and your most trusted service partner.

explore this page to get an overview of our product and service if you have any inquiry, please feel free to contact us.

**CEO/STAIRWAY**

**Trade Fairs and Events**

Stay up to date with all the information you need regarding trade fairs, events and ample more concerning to our many business-related areas.

**Publications**

Here you find the latest information about international, regional and local textile machinery trade fairs, events and much more relating to our various business areas. Check back regularly and stay up to date with us !

**We offer most eco-friendly, cost sustainable brands**

**STAIRWAY offers** complete range of textile and apparel technology solutions from Dyeing to finishing, packing, inspection with best in quality to ensure a ‘green’ sustainable output for your business and for the environment. We provide leading textile machinery brands most optimum ranges.

**The Gateway to Success:**

**Apprenticeships at STAIRWAY**

**STAIRWAY is giving opportunity for m**ulti-adaptability, focused and leadership-oriented persons and we are the model place to start a leadership career.

**We provide training in the following areas:**

If you have the leadership mindset with energetic self-driven motive then **STAIRWAY is the right place for your career.**

Send your application to

To make the textile industry more sustainable - people and the environment will profit

With green economy

**About us**

The textile and apparel manufacturing value chain is rapidly transforming into innovation and automation. With the inclusion of industry 4.0 and the new normal global scenario, it is a must. Thus, **STAIRWAY Trading** is ensuring that the textile and apparel industry manufacturers can get sustainable ‘green’ textile machinery technologies that comprehensively reduce water, chemical and energy usage for its customers and give them a ‘win-win-win’ prospect in people's profit and environment.

**STAIRWAY Trading**provides a complete range of textile and apparel technology solutions from Dyeing to finishing, packing, inspection and all related processes by the world’s leading – premium branded manufacturers from Europe, China, Korea, etc.

Bringing the latest solutions as our machinery partners introducing those through their rigorous and continuous research on technologies and trends. In every aspect, from Dyeing to finishing, **STAIRWAY Trading**always offers the latest solutions for our valued customers.

**Values & Vision**

**STAIRWAY Trading**envisions that as Bangladesh apparel offers one of the top sustainable industries globally with most LEED Certified factories – we enable apparel factories with full fledge automation services to aid them in increase environmental sustainability and more profitability.

Our value is we make ‘O’ zero tolerance in terms of providing quality products and after-sales services.

**Social Responsibility**

Our paramount priority is to uphold our values so the textile machinery technology we provide – can bring the best result in terms of internal and external fairness – respect for culture and origin, flexibility, openness and credibility.

We support social and cultural institutions and maintain a balanced entrepreneurial activity in balance with the needs of society to ensure a green and prosperous society.

**Service & Maintenance**

To be a top-notch textile supplier it is paramount to be always prompt. Thus, the **STAIRWAY** team ensures and offers a great variety of services and our technicians are active for you.

We have the unparalleled experience of successfully installing hundreds of machinery. On top of it, providing 24 hours of support and train your operators and supporting you in the maintenance of the machines.

We are providing a lot of customized services to our valued customers as per their demand. We have the ability to provide any new services based on your requirements as well, the world-class service is tailored to meet individual company requirements promptly.

The Service-Team further assists you via video conferences or remotely on short notice. Please do not hesitate to contact us.

**Spare Parts:**We indorse equipping of ‘**Genuine Spare Parts**’ for mechanical, electrical and electronic components of all machines we represent. Quality is assured and our services safeguard that your textile mill is always functioning.

**STAIRWAY** is happy to sustenance you with original spare parts. Please contact us by [phone or email](https://www.thiestextilmaschinen.com/customer-service/your-contacts-for-spare-parts-service/); alternatively, your MES system also offers the option of sending inquiries directly from the system.

**E-shop:** Our E-shop allows you to order spare parts round-the-clock 365 days a year. This unique permanent availability of our parts ensures minimum downtimes of your Machine. We have the most important spare and wear parts permanently available in our stocks. When your order reaches us until 11:00 am the parts will leave our house even the same day, if required also with priority service.

Register preferably already today in our [E-Shop](https://www.brueckner-textile.com/de/e-shop.html).